

# **Shri Shivaji College of Arts, Commerce and Science, Kandhar**

## **Internal Quality Assurance Cell**

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### **Analysis of Student Satisfaction Survey Academic Year 2019-20**

Shri Shivaji College of Arts, Commerce and Science's Internal Quality Assurance Cell conducted a survey on teaching-process, and other aspects of academics. The questionnaire comprises of 20 multiple choice questions and 1 subjective question for giving feedback and overall observation. The survey was analyzed and forwarded to the respective authority.

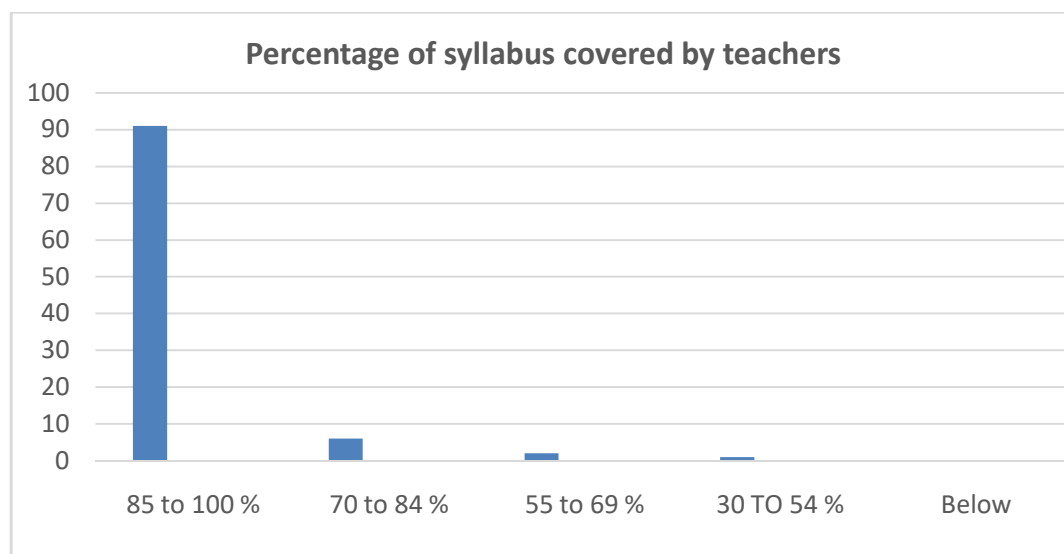
The survey analysis revealed the following points:

- Overall, the students gave a positive response to the questions asked. Many students expressed their satisfaction toward the teaching, evaluation, and the student centered methods utilized by teachers and the management. The students are happy with the efforts made by institute and the teachers for inculcating life skills, and other soft skills. The students showed their less satisfaction for internship opportunities, mentoring system, and students showed their unhappiness in ICT tools used in classes.

## Analysis of Student Satisfaction Survey Academic Year 2019-20

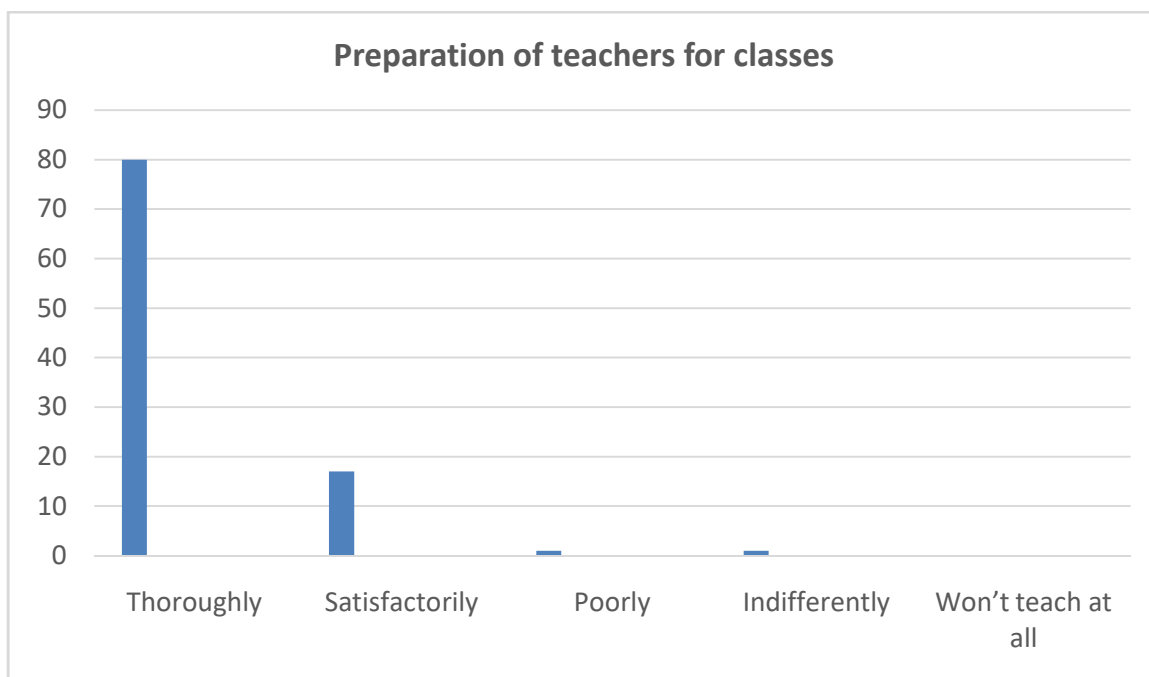
1. How much of the syllabus was covered in the class?

85 to 100%	70 to 84%	55 to 69%	30 to 54%	Below 30%
91	6	2	1	0



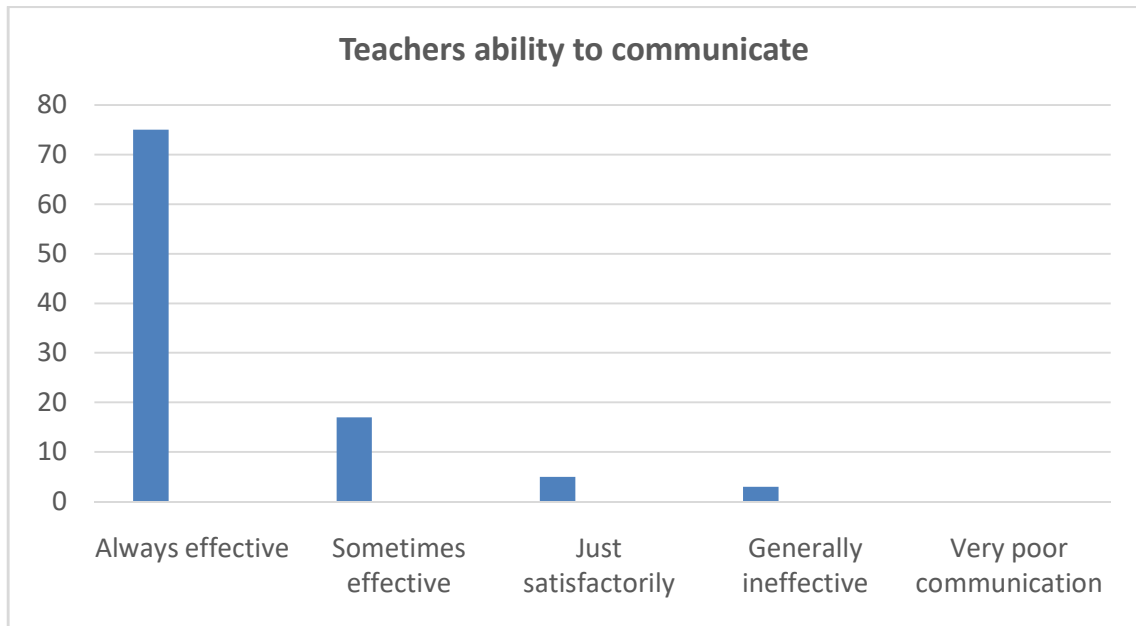
2. How well did the teachers prepare for the classes?

Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all
80	18	1	1	0



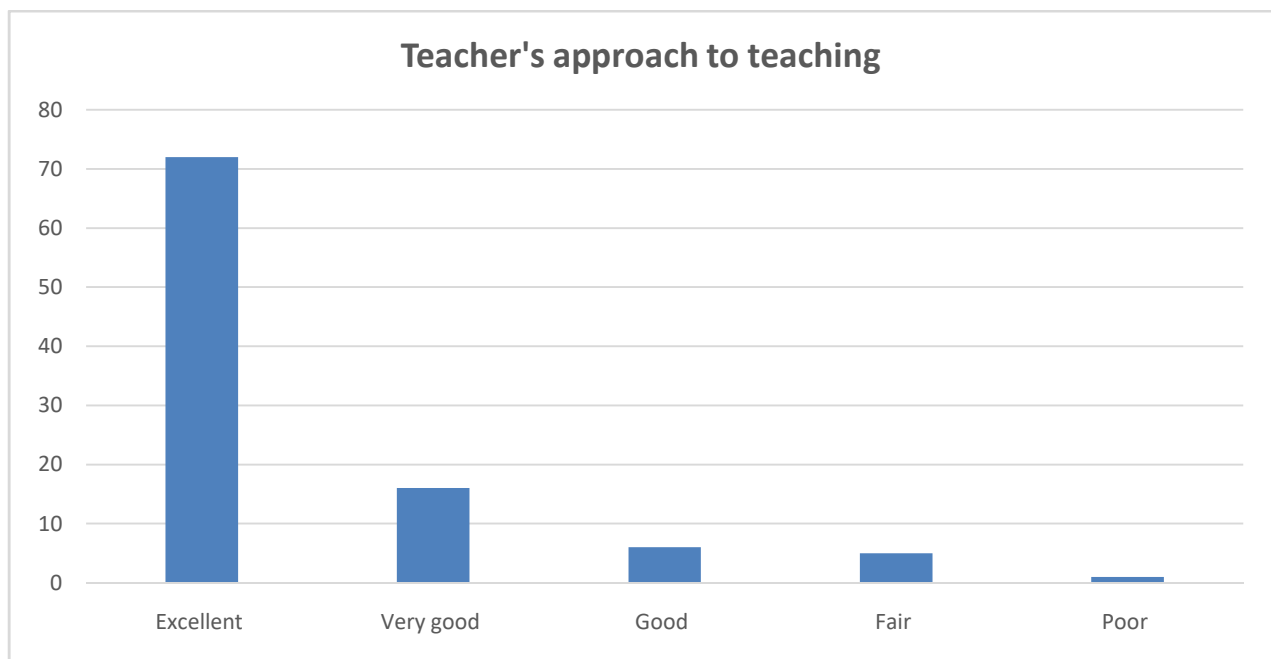
3. How well were the teachers able to communicate?

Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor communication
75	17	5	3	0



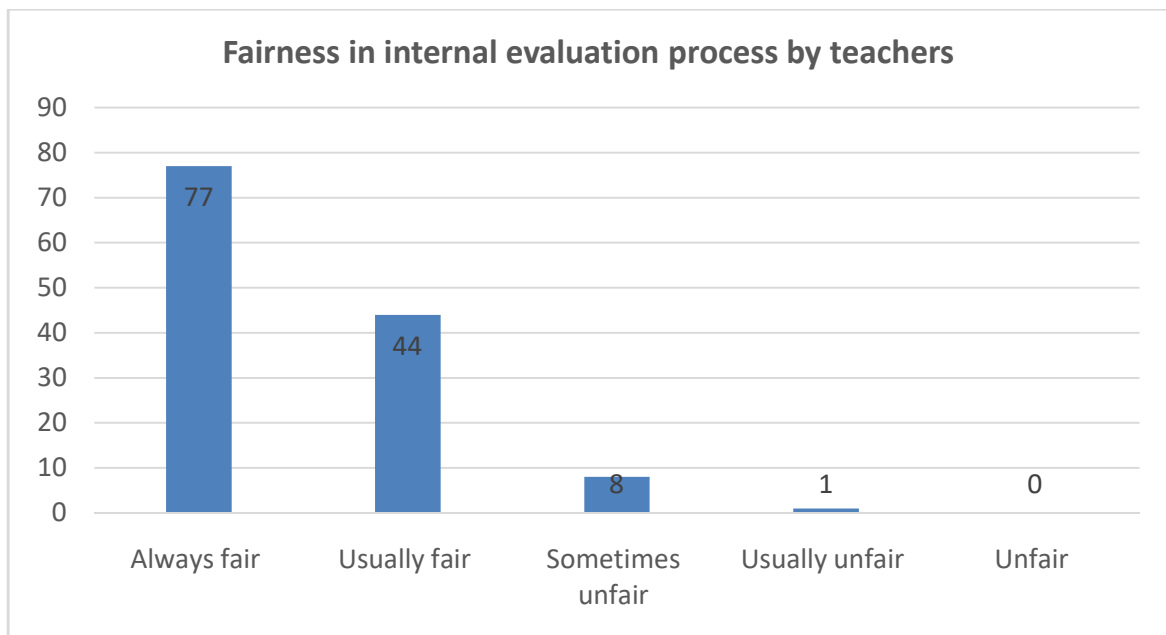
4. The teacher's approach to teaching can best be described as

Excellent	Very good	Good	Fair	Poor
72	16	6	5	1



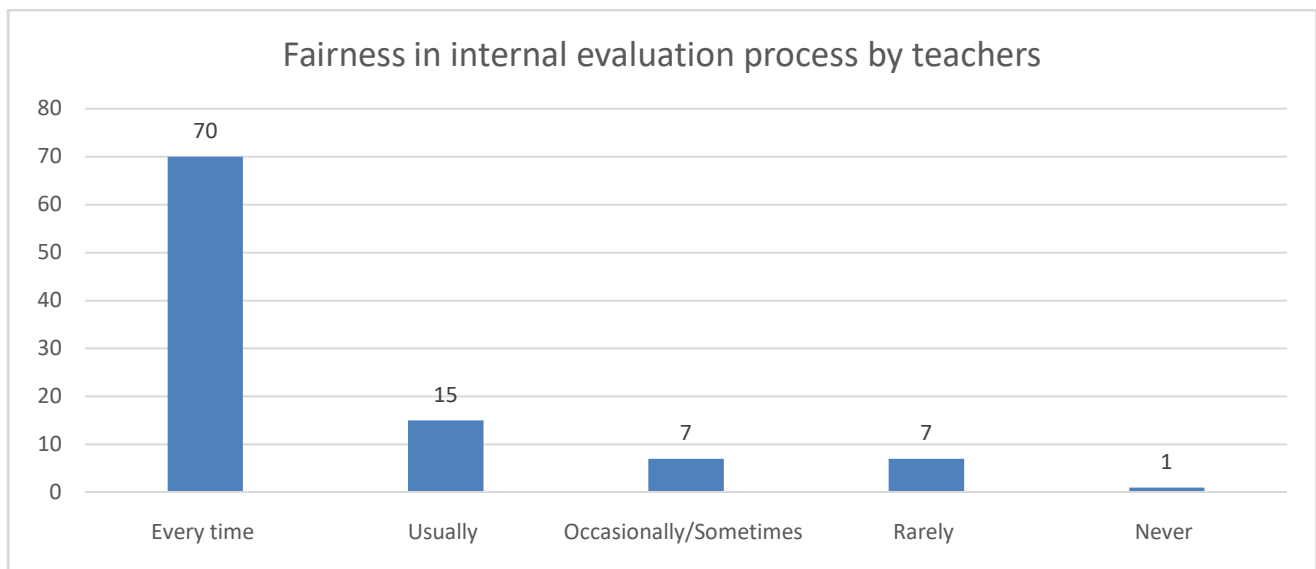
5. Fairness of the internal evaluation process by the teachers

Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
77	14	8	1	0



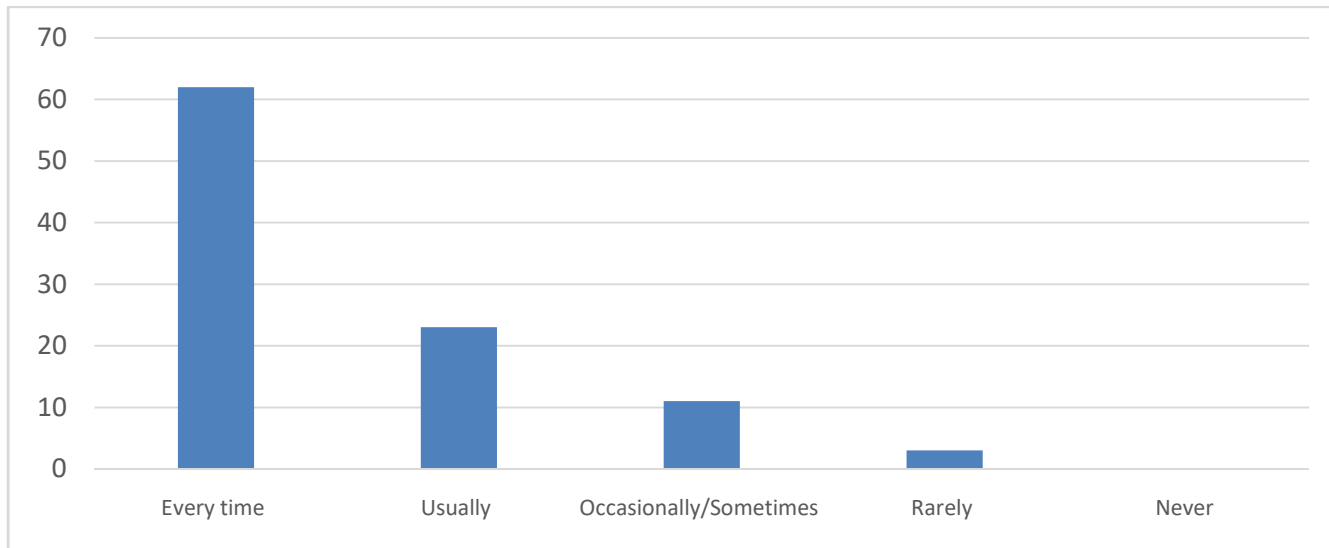
6. Was your performance in assignments discussed with you?

Every time	Usually	Occasionally/Sometimes	Rarely	Never
70	15	7	7	1



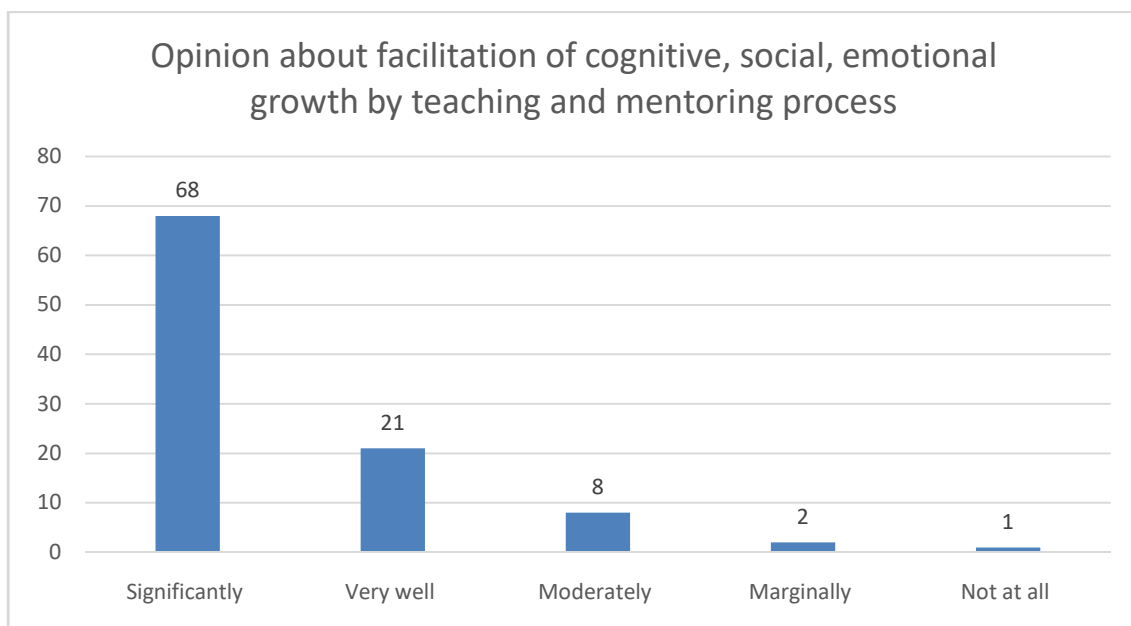
7. The institute takes an active interest in promoting internships, student exchange, field visit opportunities for students.

Every time	Usually	Occasionally/Sometimes	Rarely	Never
62	23	11	3	0



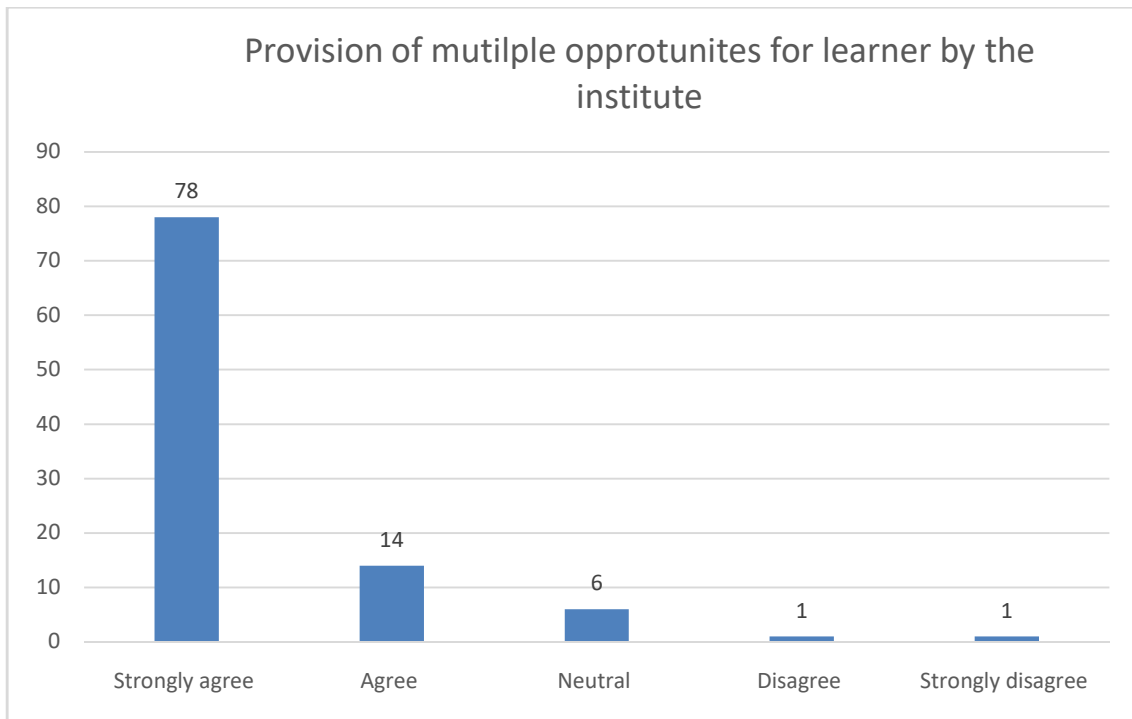
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Significantly	Very well	Moderately	Marginally	Not at all
68	21	8	2	1



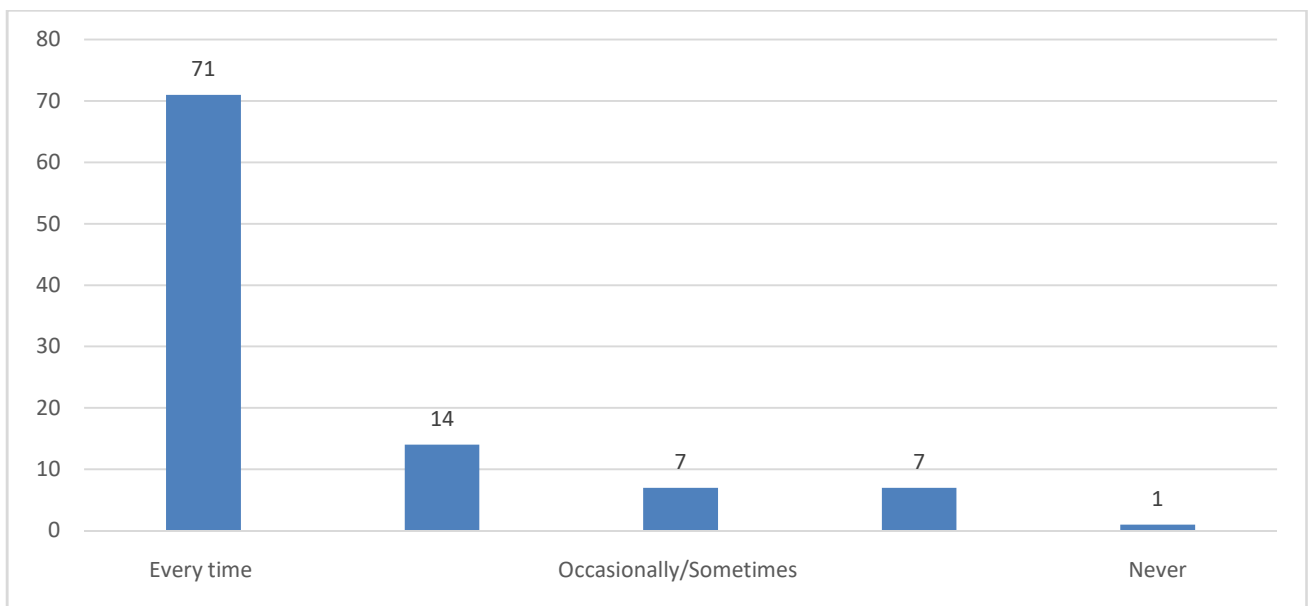
9. The institution provides multiple opportunities to learn and grow.

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
78	14	6	1	1



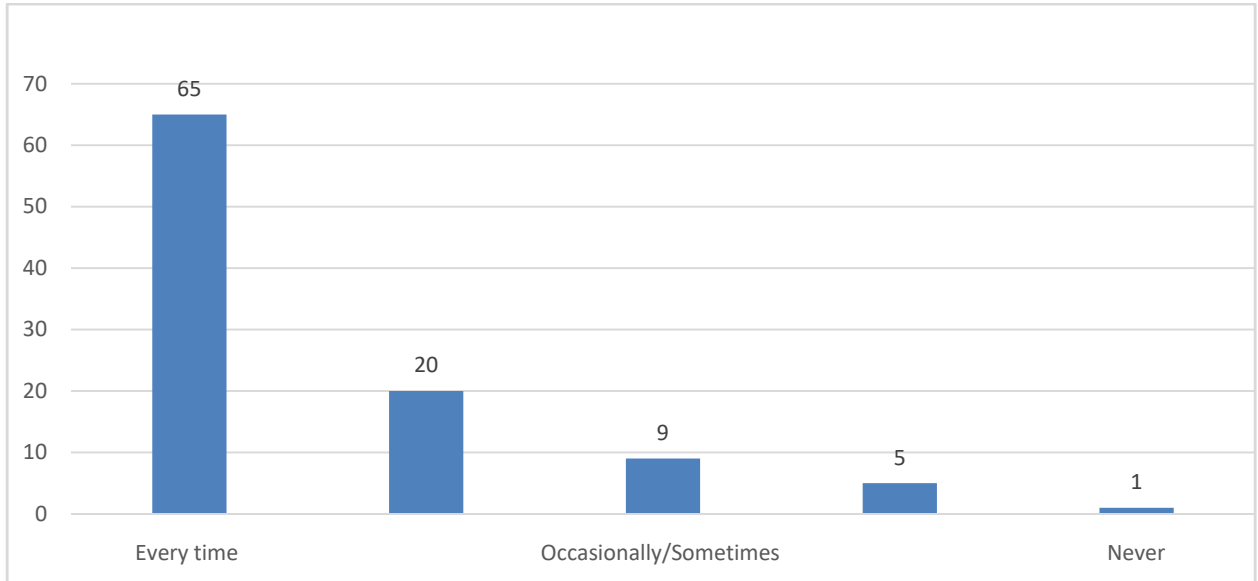
10. The teachers inform you about your expected competencies, course outcomes and program outcomes.

Every time	Usually	Occasionally/Sometimes	Rarely	Never
71	14	7	7	1



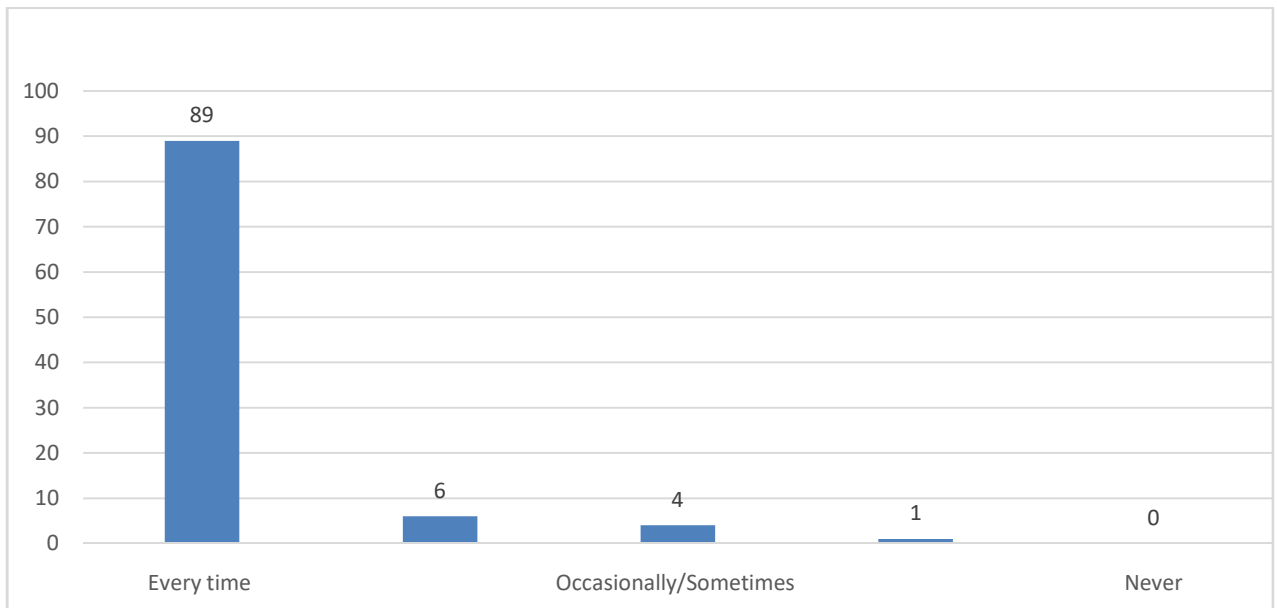
11. Your mentor does a necessary follow-up with an assigned task to you.

Every time	Usually	Occasionally/Sometimes	Rarely	I don't have a mentor
65	20	9	5	1



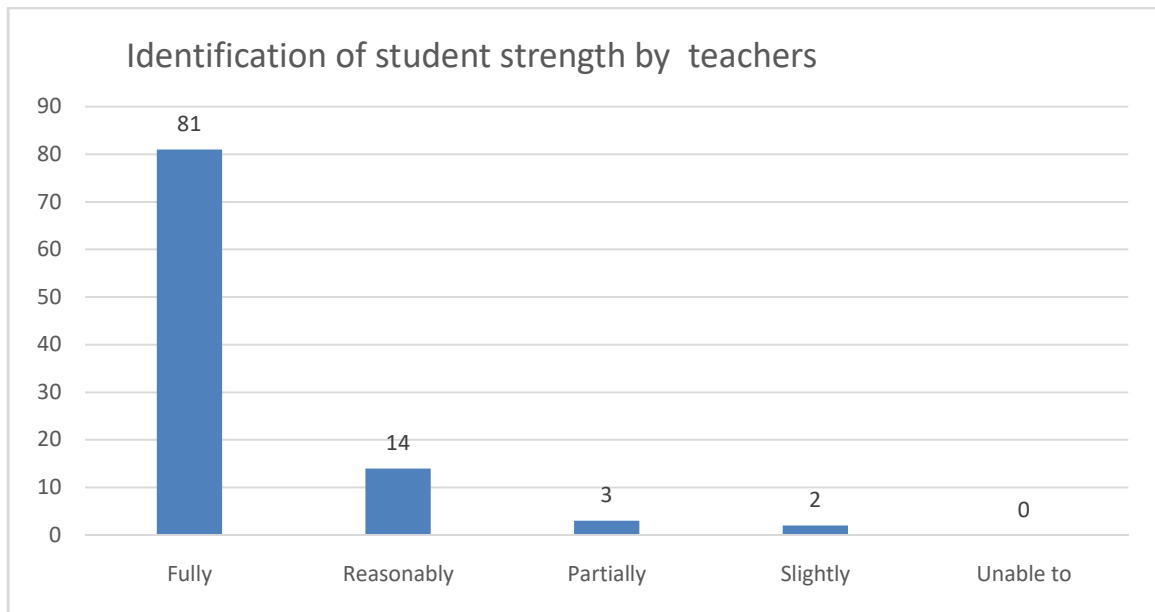
12. The teachers illustrate the concepts through examples and applications.

Every time	Usually	Occasionally/Sometimes	Rarely	Never
89	6	4	1	0



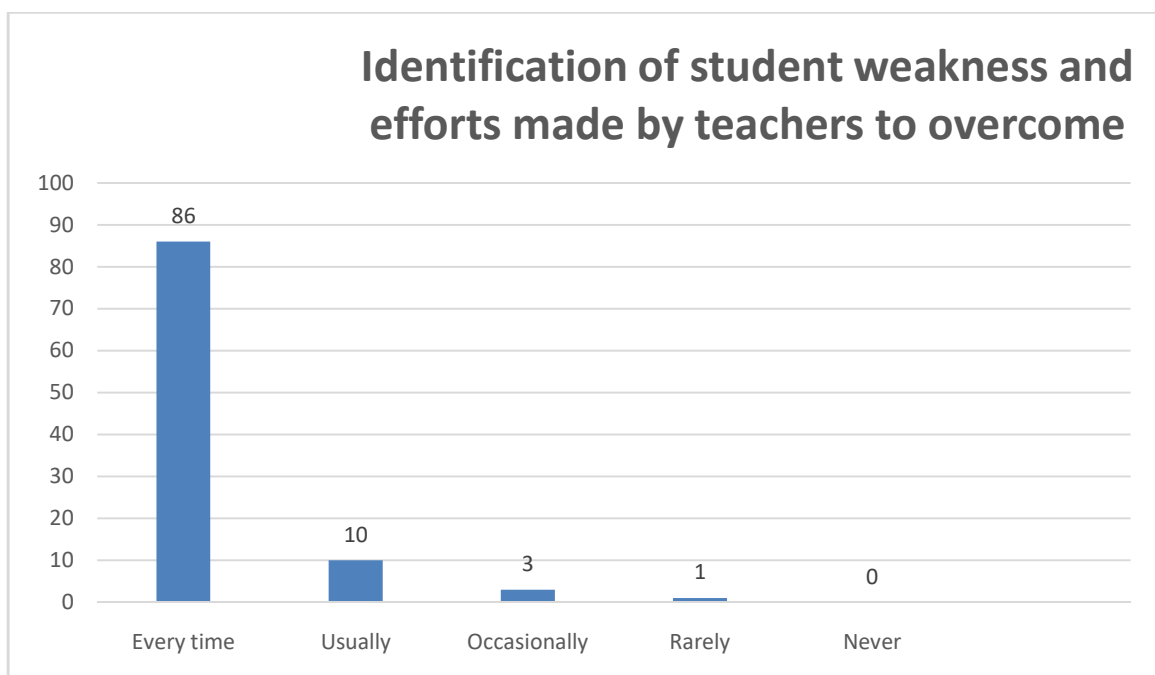
13. The teachers identify your strengths and encourage you with providing right level of challenges.

Fully	Reasonably	Partially	Slightly	Unable to
81	14	3	2	0



14. Teachers are able to identify your weaknesses and help you to overcome them

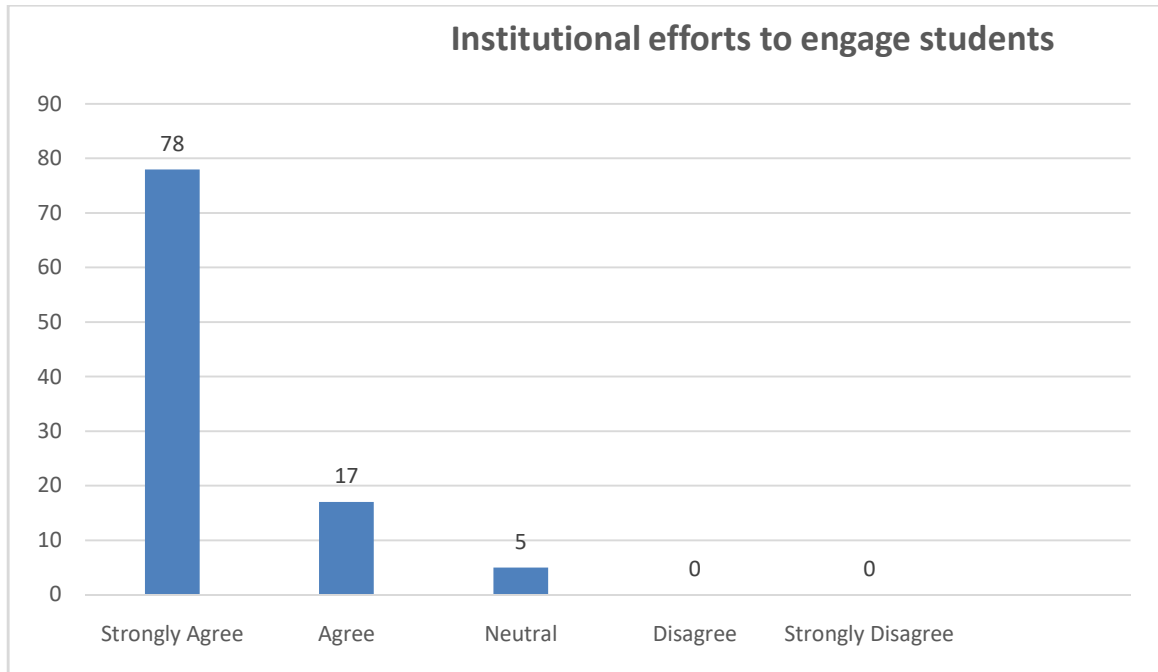
Every time	Usually	Occasionally/Sometimes	Rarely	Never
86	10	3	1	0





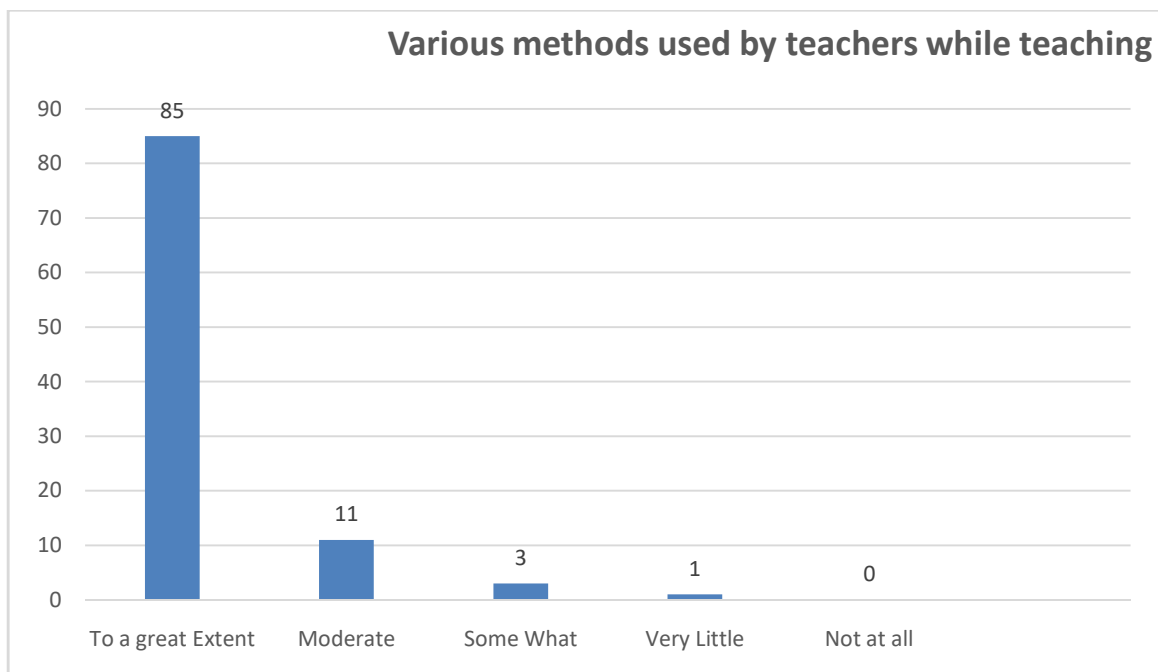
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
78	17	5	0	0



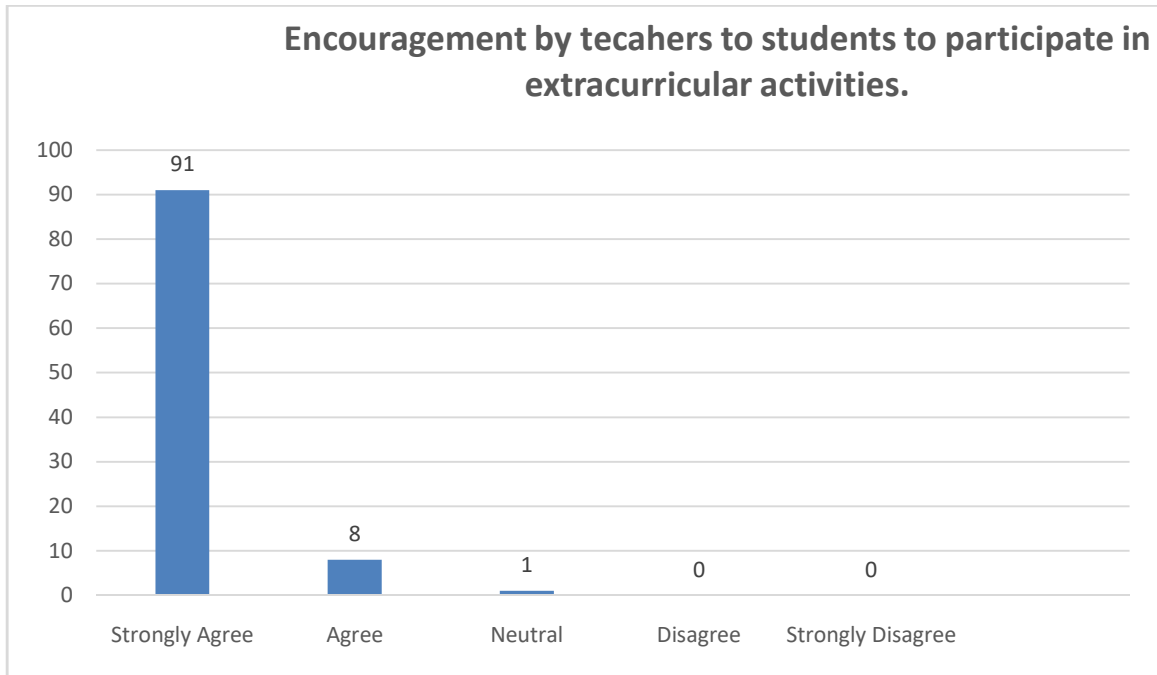
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

To a great extent	Moderate	Some what	Very little	Not at all
85	11	3	1	0



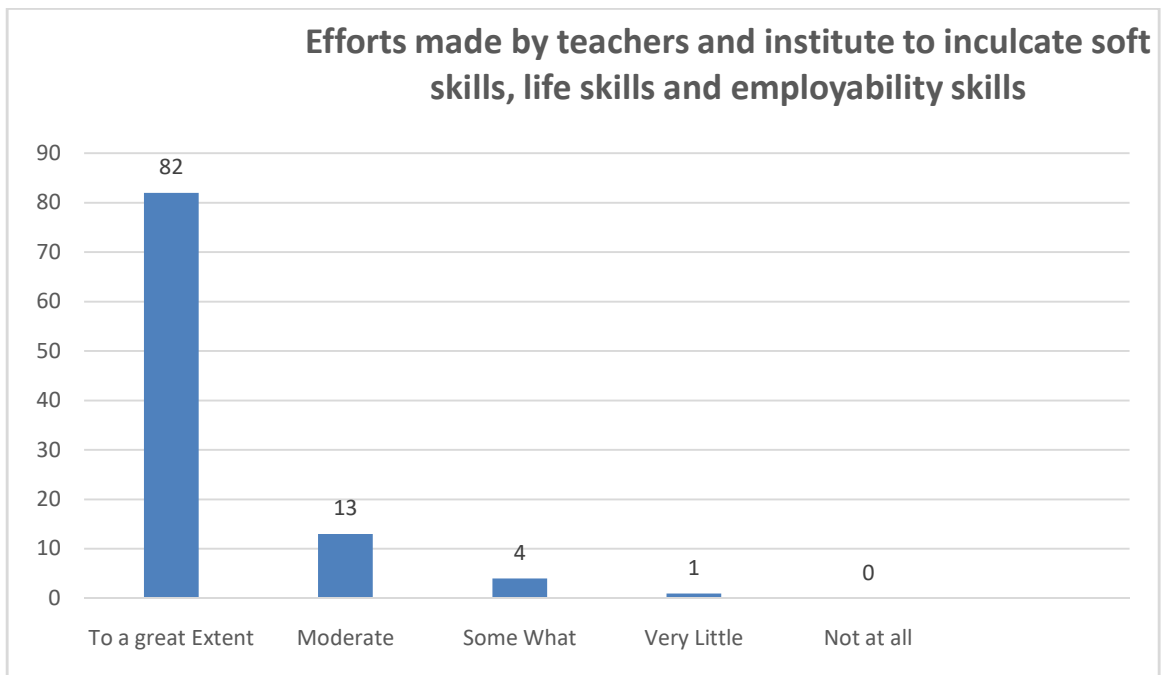
17. Teachers encourage you to participate in extracurricular activities.

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
91	8	1	0	0



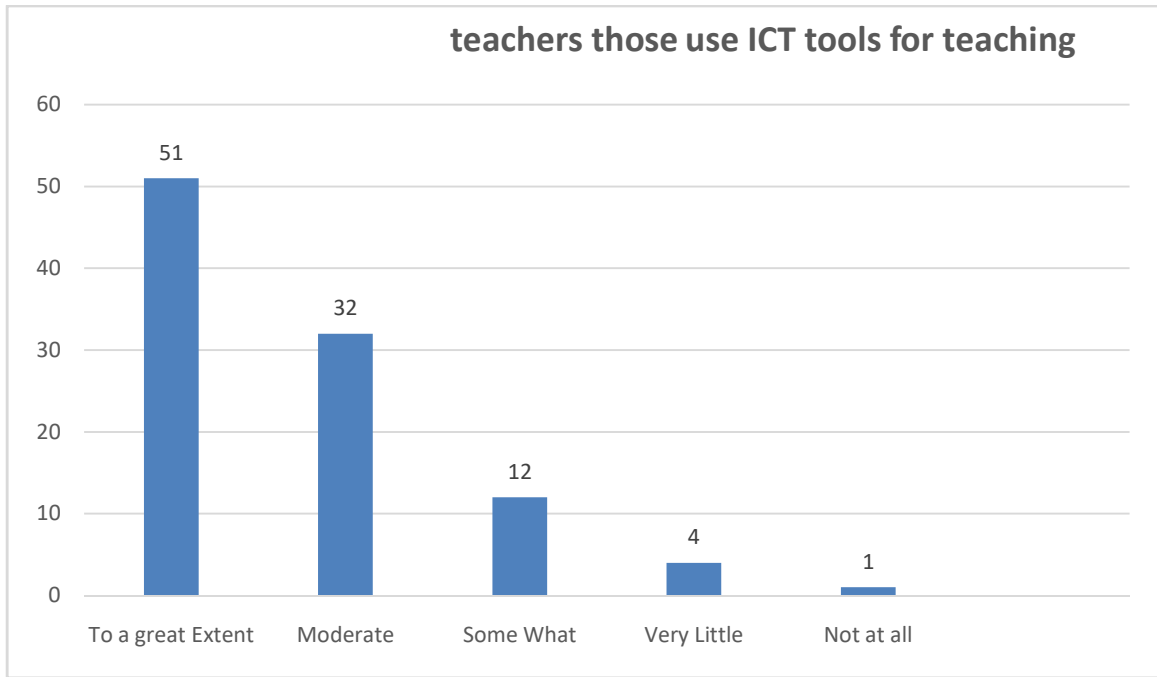
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

To a great extent	Moderate	Some what	Very little	Not at all
82	13	4	1	0



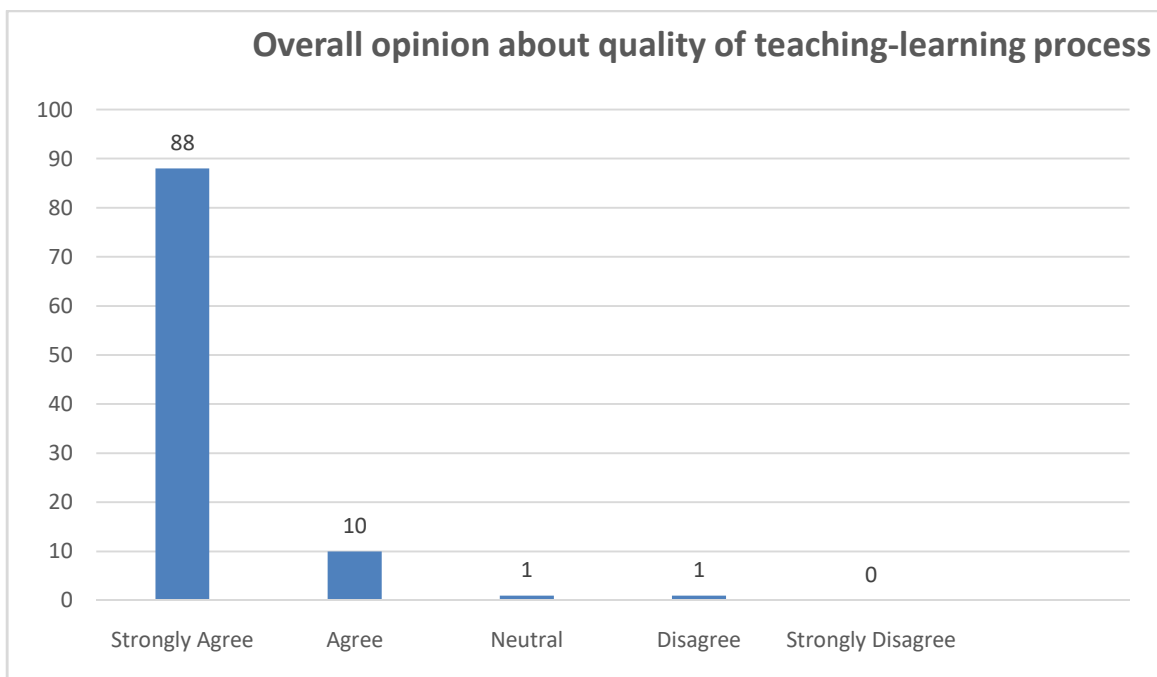
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

To a great extent	Moderate	Some what	Very little	Not at all
51	32	12	4	1



20. The overall quality of teaching-learning process in your institute is very good.

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
88	10	1	1	0



**Major Recommendations from the students:**

Students gave few suggestions to improve the quality of teaching and learning and infra related aspects. Few of the cumulative suggestions are mentioned below;

- Number of practical sessions should be increased
- ICT tools should be used more
- Wi-fi facility should be given to the students
- Teachers should be more interactive during the classroom teaching
- Library facility, particularly in book issuing days has to extended.

**Actions taken:**

1. The analysis of student's satisfaction survey was communicated to the Principal and Management.
2. Teachers were communicated to use ICT more effectively.
3. Teachers were suggested to use interactive method in the classroom teaching.